

Chester County Art Association

Policies & Procedures: Updated December 2021

Programs: General

Art Supplies

Please check course descriptions for supply lists or supply fees due to the instructor. Some programs include partial or all materials. Most supplies can be found through online art retailers or at local stores like Michael's.

Photo Release

CCAA programs and students are sometimes photographed for publicity purposes such as brochures, advertising, and other promotional materials. Permission to be included in publicity is implied by enrollment. If you or a family member do not wish to be included in publicity, please email <u>assistant@chestercountyarts.org</u>.

Children's Special Circumstances

Parents must notify CCAA staff of any medical conditions, allergies, learning accommodations or social needs that might affect their participation.

Programs: Enrollment, Account Credit & Refunds

CCAA Reserves the Right to:

- Make changes in programs, schedules and instructors when necessary.
- Reschedule, postpone and/or cancel classes due to insufficient enrollment. Typically, a minimum of 3 students is required to run a class.
- Cancel or refuse registration of a student who is disruptive or interferes with the ability of other students to enjoy their class.

CCAA Cancellations:

If CCAA has to cancel a course for any reason, students will be notified and receive a full refund or class credit if they would prefer.

Refunds:

In lieu of refunds, account credit is given for all withdrawals up to 48 hours prior to the first day of class.

Account Credit

Account credit can be used for any future classes/workshops and does not expire.

Absences

Refunds and credits are not issued for classes missed. In some cases, we may be able to prorate class tuition if discussed prior to registration. Determining factors include how individual programs are structured and how many other students are enrolled. We typically require a minimum of 3 students to run a class.

Confirmations

CCAA does not currently send class or camp confirmations; please be sure to mark your calendars accordingly.

Wait Lists

In the event a class is full but offers a wait list, students will be contacted if a space becomes available. At that time payment must be made for the program.

Tuition Assistance and Scholarships

At this time, CCAA is unable to offer tuition assistance and scholarships. We hope to begin to offer this assistance again soon.

Tuition Payments

Payments can be made online, in person, or over the phone. CCAA accepts Visa, MasterCard, Discover, cash and checks payable to CCAA.

Art Sales

Pricing

All art sales support individual artists and CCAA. The price for each piece is determined by the artist. For every purchase, the artist receives 60% and CCAA retains 40%.

Art Purchases

Artwork sales are non-refundable.

Gift Store Purchases

Artwork purchases in the ShopArt gift stores are non-refundable. Store credit is offered if returned within 14 days of purchase.